

#### **WRAP CANADA**

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#### WRAP CANADA

#### SECOND ANNUAL GENERAL MEETING

May 13, 2010 12:30-1 pm Halton Support Services Central West Specialized Developmental Services

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#### WRAP CANADA

#### ANNUAL GENERAL MEETING

May 13, 2010 12:30-1 pm Halton Support Services Central West Specialized Developmental Services

#### Agenda:

- 1) Welcome
- 2) Approval of Minutes from the April 23, 2009 AGM
- 3) Board Chair Report
- 4) Development Director Report
- 5) Financial Report
- 6) Election of Board members
- 7) Adjournment

# Wrap Canada ANNUAL GENERAL MEETING April 23<sup>rd</sup>, 2009 12:30 to 1:00 Brampton Golf and Country Club

#### **Minutes**

**Board Members Present:** 

Mark Vander Vennen Teri Gordon Louise Latourelle Jane Ashmore Suzanne Rochon Regrets:

Michael Tross Mark Littlefield

The meeting was called to order at 12:45. Mark declares that the Board has Quorum and reminds that only voting members can vote.

#### 1. Welcome

Mark Welcomes members

#### 2. Board Chair Report

Mark gives his report highlighting the following:

- In January 2008, Wrap Canada was incorporated
  - In April the founding members participated in a 2 day retreat
  - In March the website was launched
  - A grant proposal will be made to HRSDC

Motion to accept the Board Chair report moved by Sheila and seconded by Joanna. Carried.

#### 3: Development Director's report

Andrew presented his report.

Motion to accept the Development Director's report moved by Colleen Cavanaugh and seconded by Elske. Carried

#### 4. Financial report

The Board currently has no budget; therefore, there is no report available.

Motion to delay the acceptance of the financial report until the next AGM moved by Joanna and seconded by Linda Ense. Carried

#### 5. Election of Board members

Motion to accept the slate of board members instead of accepting individual members.

The list of members for the Board are:

Melissa Cailleux

Jane Ashmore

Micheal tross

Linda Ense

Brandon Hill

Suzanne Rochon

Bob Engel

Catherine Blocli-Radeke

Mark Vander Vennen

Members are elected for 1 year and can stand for re-election for up to 6 consecutive terms.

By-laws state that the Board will have 6 to 15 Board members and if the above are elected, this Board would have 9 members.

The above motion was moved by Jennifer and seconded by Elske. Carried.

#### 6. Adjournment

Motion to adjourn the Board meeting at 1:10 was moved by Gloria and Seconded by Brandon Hill. Carried.

#### **BOARD CHAIR REPORT**

April 1, 2009-March 31, 2010 Annual General Meeting, May 13, 2010 Mark Vander Vennen, MA, M.Ed, R.S.W.

I am honoured to be able to present this report on behalf of the Board of Wrap Canada on the occasion of Wrap Canada's second Annual General Meeting.

After the Annual Meeting held on April 23, 2009, your Board of Directors has met on five occasions. These meetings have taken the form of teleconferences, to accommodate the fact the realities of distance. Given the absence of funding for the organization, a remarkable amount of activity has taken place in the past year in various places around Canada. Much of this is captured in the report submitted by our Development Director, Andrew Debicki—I shall not repeat the details from his report but would direct you to it for your interest.

I shall focus on three reflections:

#### 1. National Standards

Wrap Canada's Objects of Incorporation state:

"(5) Provide research, development, training and advice to WrapAround initiatives in Canada on best practices in WrapAround."

Late in 2009 and into the beginning of 2010, fruitful discussions took place within the Board of Wrap Canada and with the WrapAround Association of Ontario about defining the relationship between Wrap Canada's national effort and provincial associations. It was agreed by both groups that Wrap Canada can best serve provincial and local initiatives by spearheading and interpreting Canadian WrapAround research and evaluation, developing and implementing Canada-wide training and certification—recognizing and supporting the fact that there are a variety of WrapAround approaches, ranging from community volunteer-based facilitating to paid staff member facilitating. Using Andrew Debicki's partnership with Vroon-VanDenBerg in the United States adds depth and credibility to this effort. Training would flow from Wrap Canada's Training and Technical Support Institute.

In turn, provincial associations such as the WrapAround Association of Ontario are best positioned to serve as forums for sharing resources, sharing learning at the provincial level, serving as a provincial presence with funders, sharing best practices in regards to service delivery systems, etc. The WAO, for example, has agreed to meet quarterly, to structure each meeting around specific topics, and to create a WAO website which would include a Wiki—an interactive, password-protected forum for sharing issues, learnings and news. The next WAO meeting will be held on June 17 in Cobourg, and the topic will be "getting to team".

The bulk of the work of Wrap Canada in the past year has been in the area. Wrap Canada's Training and Technical Assistance Institute has developed into an adult learning community of WrapAround trainers and coaches, where practices are shared, refined and improved. Andrew Debicki has done

extensive work in the past year on developing a made-in-Canada training package that will include Canada-specific certification of facilitators, coaches and trainers. Andrew has also partnered Wrap Canada with Dr. Michael Ungar of Dalhousie University in Nova Scotia in the use and further development of Dr. Ungar's resiliency measures. He has also partnered with Dr. Eric Bruns of the National WrapAround Initiative in the United States to develop a Canadianized version of the U.S.-based WrapAround Fidelity Index. A straightforward Goal Attainment scale has also been refined. Look for all of these to emerge in the 2010/2011 year, working towards the goal of having these and other instruments available for use by any local and provincial WrapAround initiative.

#### 2. E Newsletter

Wrap Canada's Objects of Incorporation also state:

"Serve as a national forum for people and organizations involved in supporting children, youth, adults and families with complex needs using the WrapAround process in Canada.

- (2) Liaise and support to allow local, provincial and territorial WrapAround processes to share information and work together at a national level.
- (3) Build a national network of WrapAround practitioners that allows WrapAround Canada to provide informed advice to government, business, education, social and health services, and other groups."

The Wrap Canada Board has focused activity in the past year on seeking to accomplish this goal in part through the publication of a regular electronic newsletter. The elements of the first issue have now been assembled, and look for it to appear within the next two months. We hope that this becomes a simple but effective way of sharing information at a national level. One of the pieces is a French-language piece, in keeping with our development towards French-language training. Another is about exciting developments in the Aboriginal community in relation to WrapAround and Traditional Practices, emerging from the Aboriginal Healing and Outreach Program of the Native Women's Centre in Hamilton, Ontario.

#### 3. Funding

Late in 2009 we were informed that we were not selected for funding by HRSDC, in response to our large grant application made in April, 2009. While this was disappointing, it had not stopped us. In fact, in the aftermath of the rejection an excellent relationship has developed at HRSDC, one that could lead to federal funding at a future point.

We owe an enormous debt of gratitude to our Volunteer National Development Director, Andrew Debicki. Without his volunteer efforts, little would have been accomplished this year. While our accomplishments have been more incremental rather than dramatic, and more behind the scenes than on display, I am convinced that they are significant. I am looking forward to further forward movement, even if no funding is forthcoming, in 2010/2011. Thank you to all of our Members and Friends for your ongoing support.

#### "WRAP CANADA – CREATING COMMUNITY FOR ALL"

#### Report by Andrew Debicki National Development Director

May 1, 2010

Dear Members,

This is my second annual report to the Board of Directors and the Membership as your (Volunteer) National Development Director.

First and foremost I want to thank Mark Vander Vennen, our Board Chair, for his vision, leadership and support to me in this role. Second, I want to thank you, both the new and continuing members of the Board of Directors, for your vision, support and commitment to Wrap Canada. We can only make this a pan-Canadian initiative with all of your vision, support and energy.

On a daily basis I have often thought that we haven't made much progress yet with respect to the strategic directions we developed in our first Board Retreat in the fall of 2008.

However, when I sat down to write this report and started to identify what has happened since my first report I realized that we have continued to develop certain projects and started work on others with little or no money; it sounds like Wraparound doesn't it?

Before I jump into talking about those activities, let me review our vision and mission. Our work to date has involved doing what we can to make both this vision and mission a reality in Canada.

#### THE VISION OF WRAP CANADA

All children, youth and adults and their families will be part of a vibrant supportive community such that their varied challenges and needs will be heard, addressed and met.

#### THE MISSION OF WRAP CANADA - "CREATING COMMUNITY FOR ALL!"

Wrap Canada will support communities to successfully implement the Wraparound Process with all children, youth and adults and their families dealing with varied and complex problems so that they have a better life and can be an active participant in their community.

#### STRATEGIC DIRECTIONS FOR WRAP CANADA & RELATED ACTIVITES

1. To develop a strong, vibrant network of interrelated and diverse community initiatives using the Wraparound process across Canada

Over the last year I have done what I can to stimulate new initiatives or to support existing Wraparound community initiatives. I will mention a few that are already underway.

Last October I did five days of training that was hosted by Melissa Cailleaux who is the manager for the Wraparound Project and the Maxxine Wright Place Project with Atira Women's Resource Society in Surrey, British Columbia, and a Board member of Wrap Canada.

The first day I did an overview of Wraparound for managers from a variety of services in the area. Then I provided a four day Facilitator certification training for five or so different projects:

- CMHA British Columbia who are using Wraparound with dual diagnosed adults in a project across four locations in the lower part of British Columbia.
- The majority of the staff from the Abbottsford Crime Prevention Project with vouth
- The new Facilitator for the Maxxine Wright Place Wraparound Project
- Two women from a Native Women's Shelter on the east side of Vancouver
- Various people from other centres in the lower mainland that want to implement the Wraparound process with their clients.

At the beginning of May I started to work with the Keewatin Yatthé Regional Health Authority in Ile a la Crosse Saskatchewan. The leadership in this health region has committed to implementing the Wraparound planning process as a way to provide effective multi disciplinary teaming to develop integrated plans.

I have also made connections with the Youth Advocate Program in Halifax who are using Wraparound as their planning model for a National Crime Prevention project. I will be providing training and technical assistance for that team in the second week of June.

Finally, just last week I met for a day with the Wraparound group in Calgary, Alberta. They have been up and running for a few years and have had tremendous success in using Wraparound with children and youth and their families who are self referred through the Child and Family Services Authority (the child welfare agency in Calgary). We explored ways in which we could more closely work together between them and Wrap Canada.

2. To develop a Training and Technical Assistance Team that promotes, assists and supports excellence in the training, coaching and implementation of WP with children, youth and adults and their families experiencing/living with multiple, complex and unmet needs.

Over the last four years Mark Vander Vennen and I have been Co-Directors, working hard to develop a Training and Technical Assistance Group that includes experienced Facilitators and Coaches from across Ontario. We achieved our first goal well over three years ago of having all the members of this group trained as trainers to deliver the Vroon VanDenBerg four day Facilitator certification training. We have achieved our second goal of having provided foundational training in the Vroon VanDenBerg model of how to effectively coach Facilitators to consistently deliver high fidelity Wraparound. This group has met on a regular basis and is increasingly becoming a useful WrapAround adult learning community for its members.

It is now time for us to develop and move to a Canadian made model of Wraparound Facilitator certification. Currently I am in the process of finishing the development of a Canadian model of

Wraparound Facilitator certification. It should be ready for piloting in the early Fall of this year. In the meantime we will continue to use the Vroon VanDenBerg certification model.

I would like to express a big thank you to Dr. John VanDenBerg of Vroon VanDenBerg for his ongoing and much appreciated support, especially in giving permission to us to use his certified Facilitator and Coaches training programs.

Finally, while we have had discussion in the Trainers and Coaches group about developing a Francophone Facilitator Certification training we are not there yet. Both Suzanne Rochon of North Bay's Wraparound initiative and Louise Latourelle of Halton Support Services' Wraparound initiative in Oakville are comfortable training in French. We have had a number of core documents translated into French but we still need far more of the materials translated to actually deliver all written materials in French.

# 3. To develop varied/creative/culturally sensitive and effective strategies and models of community mobilization that result in resilient/vibrant communities as defined by geography, culture and/or need.

Over the last year we have worked on developing and strengthening our Facilitator and Coach training to focus more on a broader variety of ways to connect the people we work with to positive social networks in the community so that they can start to rebuild their social safety net and become part of a community.

Mark Vander Vennen and Elske de Visch Eybergen of Shalem Mental Health Network in Hamilton have continued to develop a variety of models of how to implement Wraparound within a faith community as part of mobilizing that faith community. This is an exciting and unique adaptation in the use of the Wraparound process and holds tremendous promise for the future. If you are interested in this model please contact Mark or Elske directly at <a href="markvv@shalemnetwork.org">markvv@shalemnetwork.org</a> or <a href="markvv@shalemnetwork.org">elske@shalemnetwork.org</a> to learn more about this emerging model.

# 4. To develop a strong consumer voice across the age spectrum/life cycle that results in meaningful participation in all aspects of the work of the association.

We continue to encourage past consumers of Wraparound to give us feedback whenever possible. However, we have not yet been able to undertake more significant work on this strategic direction.

### 5. To develop the capacity to respond to the unique needs and preferences of the Aboriginal, Francophone and Immigrant and Refuge communities.

It is exciting to see that the Native Women's Centre in Hamilton is entering it's 3<sup>rd</sup> year of development and implementation of an Aboriginal specific model of Wraparound. Through their first two years of implementing this model with Aboriginal people at risk of or who were homeless they have been very successful. This program is funded by The Homelessness Partnership Strategy of HRSDC (Human Resources and Skills Development Canada).

The target populations for this project are youth ages 16-24 (especially youth coming out of the care of child welfare), women and children fleeing violence, families and women and men leaving a correctional institute. To date the program has served over 150 different clients.

For further information about this exciting and innovative model of Aboriginal Wraparound please contact Linda Ense, the Executive Director of the Native Women's Centre in Hamilton at <a href="mailto:exdir@nativewomenscentre.com">exdir@nativewomenscentre.com</a> and a Board member of Wrap Canada.

Please refer to the discussion at the end of strategic direction #2 for a review of the progress made with respect to the development of Francophone specific training and materials.

6. To develop linkages within the broader system of care that supports the integration of services for individuals and family at a community and/or a regional, and/or a provincial or territorial level and/or at a federal level.

We have not yet moved forward with any significant work in this area.

# 7. To develop the capacity to initiate and successfully complete qualitative, quantitative and cost benefit research for individuals and families dealing with unmet needs

I continue to "surf" the internet looking for viable opportunities as well as contacting individuals from various government departments or foundations. However, I have not as yet discovered any other viable calls for proposal to submit an application for core project funding for Wrap Canada.

Over the last year we have developed a Wraparound Research Group that has been planning to both do and submit an application for research funding from the Centre of Excellence for Children's Mental Health. The group is currently comprised of the Simcoe county Wraparound, Northumberland Wraparound and West Hamilton Wraparound. Both Mark VanderVennen, the Chair of the Board of Directors and myself are there representing Wrap Canada.

We are working to develop and pilot a number of qualitative measures (the Wraparound Fidelity Index) and other outcome measures (e.g. Goal Attainment Scaling).

In particular I have been connecting with Dr. Michael Ungar, a Professor of Social Work at Dalhousie University who is the Director of the International Resilience Centre based out of Dalhousie University. We hope to begin to implement the child and youth resilience form Dr. Ungar and his team have normed and validated. But in addition we have been discussing the development, piloting and implementation of an adult tool to measure resilience in the many adults we serve. Dr. Ungar has graciously agreed to serve as an Advisor to Wrap Canada.

8. To assist in the development of new policy practice with all levels of government across Canada that better support and integrate services for people and families dealing with complex needs.

We have had a couple of discussions with local regional office staff in both Saskatchewan and New Brunswick over the last year. We have not yet moved forward with any significant activities in this regard.

9. To develop a strong sustainability plan for the future of Wrap Canada that includes a strong mix of revenues derived from membership dues, fund raising and fee for service work and the acquisition of funds available from grants and provincial / territorial / federal funding.

I continue to develop and support projects with individuals and groups across the country to further the spread of Wraparound in Canada. I am currently investigating the possibility of funding from a number of federal government departments.

10. To strategically partner with other national associations and initiatives that complement our work and are concerned with the same population of people and families as we are but perhaps from a different direction or approach.

Last, but not least, we have developed a fantastic, knowledgeable and experienced Advisory or Reference Group to help us move forward with Wrap Canada. This is a group of people with whom we have working relationships and can call for feedback, advice and suggestions. They have or are working nationally already in different and successful Canadian initiatives.

The members of this group are as follows:

- Mark Cabaj, Director, Vibrant Communities Canada
- Dr. Michael Ungar, Professor of Social Work at Dalhousie University who is the Director of the International Resiliency Centre based out of Dalhousie University as well
- Clayton Rowe, Director, World Vision Canada
- Dr. Wayne Hammond, Resiliency Initiatives
- Dr. Jean Clinton, child psychiatrist and well-known lecturer across Canada on the Early Years
- Dr. Eric J. Bruns, Assistant Professor, Department of Psychiatry and Behavioral Sciences, University of Washington Medical School in Seattle, Washington at Portland State University and Co Director of the National Wraparound Initiative based out of Portland State University

#### **FINANCIAL REPORT**

#### WRAP Canada Income Statement April 1, 2009 - March 31, 2010

	2,925.00	
<u> </u>	2,407.71	\$5,332.71
1,047.38		
40.41	1,087.79	
126.90		
30.00		
2,407.71		
228.20	2,792.81	
		3,880.60
		\$1,452.11
	_	
		\$1,825.05
	126.90 30.00 2,407.71	2,407.71  1,047.38 40.41 1,087.79  126.90 30.00 2,407.71

Because of the newness of the organization and the fact that Wrap Canada does not receive funding, we are not in a position to present to the membership a traditional financial statement reviewed or done by a third-party. This statement has been prepared by Elaine Prinzen, CGA, as an in-kind contribution from the Shalem Mental Health Network. Bookkeeping is provided in-kind by Shalem. Appropriate Board checks are in place to safeguard Wrap Canada's financial assets.

Please note further that the Legal start-up costs were paid for, by mutual agreement, by the WrapAround Association of Ontario. We wish to express our huge gratitude to the WAO for this support.

Jane Ashmore Board Treasurer

#### SLATE OF CANDIDATES FOR ELECTION TO THE WRAP CANADA BOARD

The founding Board of Wrap Canada is pleased to present the following persons as candidates for membership on the Board of Wrap Canada. As specified in the By-Laws, Board terms one-year in length, and a member can be elected for up to six successive terms. As further specified in the By-Laws, Board member nominations are not accepted from the floor at the AGM.

The slate of names (biographies are shown below) is:

Melissa Cailleaux Jane Ashmore Linda Ense Suzanne Rochon Bob Engel Catherine Blocki-Radeke Mark Vander Vennen

All have served as Wrap Canada Board members in 2009/2010.

Melissa Cailleaux is a program manager with Atira Women's Resource Society, a feminist organization that supports women and children impacted by violence and abuse. She was introduced to Wraparound philosophy and practice in 2004, when she became the coordinator for a Surrey, BC Wraparound Initiative focused on "at risk" pregnant and early parenting women. Inspired by seeing women use the Wraparound process to take a leadership role in creating a team, an individualized, strengths-based plan, and ultimately, a better life, she feels passionately that Wraparound is a respectful and responsible model for supporting individuals and families. Melissa is currently the Atira program manager for both the Maxxine Wright Place Project (a "one stop shop" for pregnant and early parenting women offering a wide range of health and social supports in partnership with health, child welfare, and community) and the related Wraparound Initiative. She is excited about the development of Wrap Canada, and feels that this structure is vital for creating momentum for the necessary multiple-level shifts that will allow the Wraparound model to flourish.

Melissa lives in a housing cooperative with her partner, two poorly behaved cats, too many books, and one sad-eyed Springer Spaniel.

Jane Ashmore is the Coordinator of Wraparound Northumberland and has been facilitating Wraps with families for more than seven years. She also has experience training and coaching WrapAround facilitators and has been active in the WrapAround Association of Ontario as well as being a founding board member of WrapCanada. Jane has experienced the power of the WrapAround process in enabling families and individuals to build the life they want by building on their own unique strengths and connecting them with the strengths and assets of their community. From personal experience, Jane knows that working in a local community is infinitely rewarding but challenging work. Local initiatives need the strength and direction of a national organization to provide support, ideas and enrichment to ensure that the WrapAround process remains true to its guiding principles and values while being flexibly applied in different communities across the country. It is for this reason that Jane is committed to the development of WrapCanada.

**Linda Ense** is from Six Nations Reserve of the Onondaga Nation and is of the Wolf Clan. She is married and is a mother of two. Linda has worked in various management positions, on and off-reserve for Aboriginal agencies, which all work towards the betterment of Aboriginal people.

Linda presently works as the Executive Director for the Native Women's Centre in Hamilton. Two years ago Linda was introduced to the WrapAround process and has seen how this model could be adapted to include Native traditional teachings and could result in helping our Native community members recognize their gifts and strengths by wrapping a blanket of support around the individual. Linda has overseen the development and implementation of the Aboriginal Healing and Outreach (AHOP) program, which incorporated the WrapAround process to be a culturally appropriate program to be delivered to the Hamilton Aboriginal community. AHOP has been very successful and is being recognized as a beneficial program on behalf of the Aboriginal community

She presently sits on the Board of Directors' as the Vice President for the Ontario Native Women's Association, and was elected to the position in 2004. She also sits on the Woman Abuse Working Group, known as WAWG in Hamilton. WAWG works with other Violence against Women service providers from the main stream agencies to work at ending violence against women. Another Committee Linda sits on is the Hamilton Executive Directors Aboriginal Coalition, also known as HEDAC. This Committee works collectively on behalf of the urban Aboriginal members in Hamilton to enhance and develop existing or new programs and services required for the community members. Linda was recently nominated for Women of Distinction Award from the YWCA in Hamilton, under the category of Community Development and Social Activism.

Linda's depth of her commitment to improving the lives of the Aboriginal community and seeking peaceful solutions to violence, conflict, discrimination and/or justice is inspirational.

Suzanne Rochon is currently the Passport Coordinator, Intensive Service Coordinator as well as Team Lead for the Intensive Service Team at HANDS, the familyhelpnetwork.ca. For 5 years prior to this she was a WrapAround Coordinator and was touched everyday by the immense possibilities for change and growth in individuals, families and communities by the practice of the WrapAround philosophy. As the only WrapAround staff of the Initiative in a Northern (Near North/Gateway to the North) community, Suzanne trained and coached volunteer facilitators and service providers. WrapAround is a passion for Suzanne so leaving the Coordinator position provided her with an opportunity to experience yet another level of WrapAround as she is currently a member of her local Community Mobilization Team. As a member of the founding Board of Wrap Canada, Suzanne is excited about continuing the work and the evolution of this Board for its ability to bring stability, continuity, richness and unity to WrapAround in Canada. Suzanne is also active in developing French-language WrapAround training.

Suzanne is the mother of 3 boys, ranging in ages from 18 to 8 and has been a long time supporter of the Social Planning Council as well as parent engagement and is currently finishing up a second term as a Provincial Parent Board Member with the Ministry of Education.

**Bob Engel** has an M.S.W. from McGill University and has held a few key positions since he graduated, the most recent being the ED of Oolagen Community services. Oolagen delivers a

number of mental health programs for youth with problems and their families. Included in their service delivery is the WrapAround process for young moms, child welfare clients and for residential clients. Oolagen is the largest provider of WrapAround in the City of Toronto and has provided training to other agencies to help them include Wrap in their service delivery.

**Catherine Blocki-Radeke** was introduced to the Wraparound Process in 1996 and ever since has been one of the leading trainers and promoters of the Wraparound Process in the City of Toronto and throughout Canada. She has provided training and technical assistance about these approaches to initiatives, communities, and regions across Canada and Norway.

Catherine is the Supervisor of Wraparound Initiatives in Toronto and is employed by Oolagen Community Services in Toronto, a leading innovator in the field of Children's Mental Health in Ontario. In that capacity she has developed and managed a number of innovative community and school-based programs that have successfully met the needs of children and youth and their families with complex needs.

Over the years Catherine has participated in a number of Wraparound Research Studies and Reports and is a Co-Author on a number of these reports and papers.

Of particular note is Catherine's work in mobilizing the community in Toronto to develop initiatives that use the Wraparound Process with street youth as well as with young mothers with no fixed address. Some of the graduates of both of these programs have become volunteers and staff who work to help other street youth and young mothers with no fixed address improve their lives and get connected to positive community supports.

Catherine is passionate about families being the expert in their own lives and this is evident in every aspect of her work. She holds a Bachelors in Sociology and English, a Bachelors in Social Work practice and a Masters in Social Work.

In her other life, she is happily married and has two wonderful little boys, two Pugs and a Kitty.

As an Original Member of the Wraparound Association of Ontario, Catherine has followed with great interest the development and formation of the new national Wraparound initiative called Wrap Canada. It is her view that a national organization will significantly enhance the development and continued support of Wraparound practices and Initiatives across Canada and she is committed to this growth.

Mark Vander Vennen has been working in WrapAround since 1993, beginning in Northumberland County. From 1990 to 2004, Mark was the Coordinator of Children's Case Coordination Services in Northumberland County, where he coordinated services with and on behalf of children, youth and their caregivers. Northumberland County was an early adopter of WrapAround in Ontario. From 2004-2008 Mark was a member of the Inter-Ministerial Advisory Committee of the Office of Child and Family Service Advocacy at Queen's Park. Mark attended the "second WrapAround Family Reunion" in Chicago in 1992 and the "third WrapAround Family Reunion" in Vermont in 1994. He has received training from Karl Dennis, Naomi Tannen and John VandenBerg. He is co-director,

with Andrew Debicki, of the WrapAround Training and Technical Support Institute of Wrap Canada.

In 2004 Mark became the Executive Director of the Shalem Mental Health Network. Shalem has embraced WrapAround as one its key strategic directions and is supporting WrapAround processes in Northumberland, Hamilton, and in faith-based contexts. Mark is passionate about WrapAround.

Mark is also passionate about baseball, Algonquin Park, his three wonderful children (23, 20 and 17) and his artist/teacher partner, Alice. They live in Cobourg, Ontario.

We wish to express our huge gratitude to Michael Tross and Brandon Hill, who also served as Board members in 2009/2010, and who, for personal reasons, are unable to continue. We look forward to ongoing contributions to WrapAround from them both!